

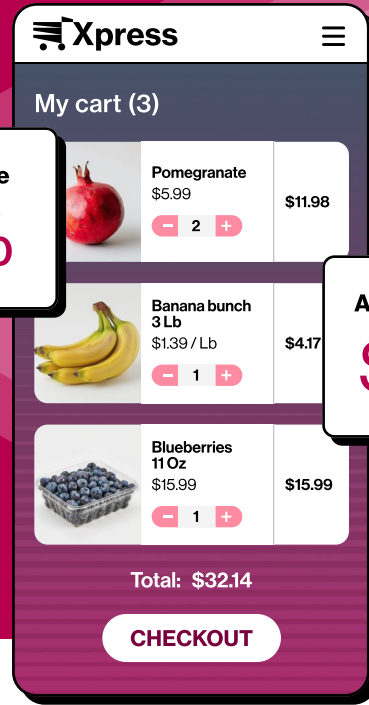


# Quantum Metric for grocery.

Make every shopping cart journey delightful by proactively discovering friction in real-time and optimizing across digital and in-store experiences.

Conversion rate  
↑ 27%

Annual opportunity  
\$3.7M



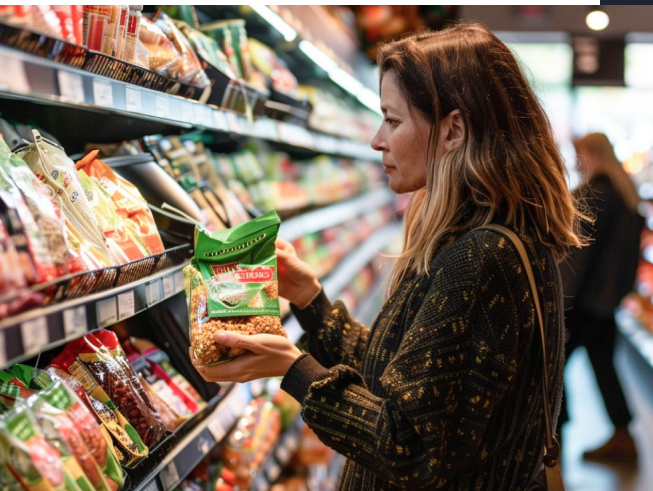
## Drive better digital outcomes.

Automatically detect customer friction and size the impact across all customers.

Get a real-time and stack-ranked list of opportunities so teams can prioritize what impacts revenue most.

Increase alignment across teams by giving business and technology teams a shared view of what's working, what's not, and what to prioritize.

Get real-time insights faster by automatically capturing 300+ behavioral and technical data points.



“Prior to Quantum Metric, one escalation took 5-10 hours a week and involved 3-5 people. Now, I can resolve a single escalation by myself in under an hour.”

— **Product Manager**  
Big-box retailer



## How digital teams use Quantum Metric.



### Monitoring

- Automatically capture over 300 metrics, dimensions, and experience signals and start monitoring your experience from day one
- Detect and alert on shifts from your baseline, including KPI drops or increases in customer friction



### Diagnosis

- Find and fix issues impacting customers with error monitoring, alerting, and session replay
- Easily quantify the business impact and scope of customer friction with one click quantification



### Optimization

- Drive your next design decision with heatmap, page, or journey analysis that correlates behavioral data with business impact
- Ideate and validate experiments faster with real-time behavioral insights and side-by-side analysis

## Pre-built dashboard templates for every aspect of the digital customer journey.

### Sample dashboard templates.

#### Checkout.

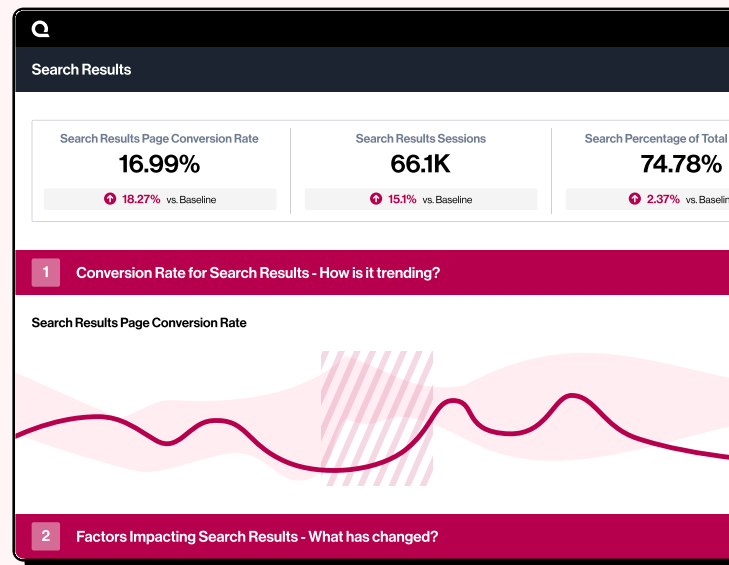
Explore the top KPIs measured as well as the “why” behind any issues so you can achieve and maintain a healthy checkout journey.

[See it in action](#)

#### Search.

Are users abandoning search results because they're price shopping or facing some type of friction like slow loading or no results?

[See it in action](#)



Request a demo

View a product tour